



# COUNTY OF LOS ANGELES DEPARTMENT OF HUMAN RESOURCES

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**MICHAEL J. HENRY**  
DIRECTOR OF PERSONNEL

August 18, 2008

To: Each Supervisor  
From: Michael J. Henry  
Director of Personnel  
Subject: **ANTHEM BLUE CROSS PROVIDER ISSUE**

Anthem Blue Cross (Blue Cross) announced changes in their provider network affecting County employees and their families enrolled in their HMO, PPO and POS plans. It is important to note that benefits remain unchanged, and there will be no disruption of care.

Blue Cross advised us that Pomona Valley Hospital Medical Center (PVHMC) terminated their contract with Blue Cross effective August 15, 2008.

Blue Cross mailed letters to all affected employees announcing the termination and provided a partial list of alternate hospitals. Members who are pregnant, currently undergoing a course of treatment, or have a current authorization for health care services may be eligible for services during a transition period as part of the continuity of care program. All network doctors who admit to PVHMC hospitals received notice of the termination and will arrange for admissions to other hospitals for all Blue Cross members. Blue Cross anticipates no physician network disruptions as a result of this termination.

If you have any questions, please call me or your staff may call Marian Hall, Senior Human Resources Manager, at (213) 738-2255.

MJH:MLH  
MG:DZF:sl

c: Chief Executive Officer  
Deputy Chief Executive Officers  
County Counsel  
Executive Officer, Board of Supervisors

H: Anthem Blue Cross - PVHMC